

# 2024 CCHOA Trash Service Agreement

## 09/14/2023

### Overview

194 homes, 66% of our HOA, have already signed up for the CCHOA Trash Service over the past 5 years. As participation increases, we realize the benefits of reduced truck traffic in our neighborhood as well as cost savings for each homeowner.

This service agreement is for starting trash service with Waste Connections in any month in a calendar year. You can calculate the amount owed by the number of months you have service. You can pay direct to the CCHOA by cash or check to our Treasurer or by Zelle to CSCCHOA@gmail.com.

The trash company provides an app called WasteConnect, that will notify you of service days for trash and recycle. The app will give you a notification on your smart phone when it is trash day and/or recycle day. The app is updated when there is a delay due to weather or holiday. Another option is to setup a calendar appointment.

### Terms and Conditions

Country Club Homeowners Association (CCHOA) in association with Waste Connections will provide waste collection and recycling at preferred rates to residents of the Country Club area who are paid-up members of the CCHOA. If you are interested in participating in this voluntary community trash service, please provide the requested information, and execute the agreement to indemnify and hold the association harmless for your service.

1. Provider: Waste Connections of Colorado Springs with billing done through CCHOA.
2. Service: Waste Connections will provide standard curbside trash and recycling removal, one day per week, for the properties in CCHOA. Trash and recycling service is on Fridays beginning at 7 am. Recycle service is every other week. In the event the day of service falls on New Year's Day, Thanksgiving Day, Christmas Day or a holiday Monday through Thursday, trash removal shall occur on the next day. Waste Connections makes phone calls to each home when the trash day is changed due to a holiday or inclement weather. Trash bins will be provided by Waste Connections at no cost and will be returned to Waste Connections at contract's end. Removal of additional, large or nonstandard trash items are to be handled as follows: Customer must call Waste Connections at least 48 hours in advance and customer will be billed for those special pick-ups. CCHOA is not responsible for the costs associated with special pickups. Prohibited or unacceptable waste items that will not be picked up are: liquids, batteries, tires, hazardous or toxic waste. For a complete list of acceptable items for recycling and any further questions, please refer to Waste Connections' website ([www.wasteconnections.com](http://www.wasteconnections.com)).
3. Conditions of Service:
  - a) You must have paid your HOA dues, \$30 per year. You must provide five business days' notice before your startup date to get you setup with Waste Connections and to have your bins delivered on Wednesday.

- b) Signing up for service, cancelling, interrupting or changing service needs to be done through the CCHOA Trash Coordinator Kathy Poyner (k.poyner@yahoo.com). CCHOA is providing this service at no cost or fees to the members of CCHOA. One trash company estimates this is a \$9.00 per month savings per customer.
- c) For additional pickup services the resident customer shall make arrangements, including payment, directly with Waste Connections @ 719-591-5000
- d) Each resident/customer is personally responsible for the maintenance of all containers provided by Waste Connections. In the event any container provided by Waste Connections is damaged or not returned at the end of service the resident/customer shall be personally liable to Waste Connections for the cost of the damage or loss incurred by Waste Connections.
- e) Waste Connections only provides large 96 gallon bins.
- f) If you have your own trash bins, these are allowed but Waste Connections is not responsible for any accidental damage that might happen to the bins when trash is emptied into the truck. You have to use the Waste Connection Recycle bin for visibility for recycle pickup.
- g) In the event a resident customer terminates service with Waste Connections for any reason, notice of termination must be made 10 days in advance of termination date to the CCHOA Treasurer at the e-mail address contained herein. Once Waste Connections terminates service to the resident/customer and no longer bills CCHOA for service to the resident/customer, CCHOA will reimburse the resident customer for unused months of service.
- h) Indemnification of CCHOA: Resident/customer hereby agrees that at all times regarding this agreement with Waste Connections, and to all aspects of any kind regarding the services provided by Waste Connections, CCHOA shall be indemnified and held harmless from all claims of any kind arising from Waste Connections' service, including damage to any property of Waste Connections, failure to return containers at termination of service, damage caused by Waste Connections to resident customer's property, failure of Waste Connections to collect trash and recycle when promised, and any other claim of any kind arising from the referenced service. In the event that any claim arising from the agreement with Waste Connections is brought against CCHOA by the below-named resident/customer or his representative, the same below-named resident/customer/representative agrees to pay any and all costs incurred by the CCHOA in defense of itself against the below-named resident's claim, including attorney fees.
- i) Term of Agreement: This agreement shall remain in force as long as full payment is made prior to each year's renewal deadline (currently January 1st), until explicitly terminated by the customer as described in paragraph 3g above, or until terminated by the CCHOA.

Understanding the conditions and terms by which Waste Connections will provide trash and recycle service and understanding and agreeing that in no event shall I hold the CCHOA responsible or obligated for any claim of any kind arising from this agreement, which will be in effect for the total duration of service.

How to enroll in CCHOA 2024 Trash Service: (annual renewals are done in November for the next year).

a. Complete this form below and enclose check made out to CCHOA or pay via Zelle to CSCCHOA@gmail.com

b. Mail it to:

Kathy Poyner  
2922 Chelton Dr  
Colorado Springs, CO 80909

c. Or drop it in the secure mailbox at the same location.

CCHOA Trash Program is currently being managed by Kathy Poyner who can be contacted via email at [k.poyner@yahoo.com](mailto:k.poyner@yahoo.com)

Name: \_\_\_\_\_

Address for Service: \_\_\_\_\_

Telephone Contact: \_\_\_\_\_ Email: \_\_\_\_\_

Do you prefer Email only communication from the CCHOA (yes or no): \_\_\_\_\_

Are you currently a Waste Connections customer (yes or no): \_\_\_\_\_

Special pickup Instructions, i.e. corner lot, alley? \_\_\_\_\_

By signing, you acknowledge you have read and accept the terms and conditions of the 2024 CCHOA Trash Service Agreement.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

1. Trash Service is a 96 gallon bin plus 3 bags picked up at curb for \$9.27 per month
2. Recycle Service is a 96 gallon bin picked up at curb every other week for \$6.96 per month
3. Packout service means they will retrieve your bins from the side of your house, empty the bins, and return them to the side of your house for \$8.45 per month. This is in addition to the trash and recycle service costs.
4. If you need any other services, like an extra trash or recycle bin, please contact Kathy Poyner for your special situation. An extra trash or recycle bin is an additional \$8.45 per month.
5. For using the table below, the amount is based upon the number of months of service. For example, if you start service in March, that is 10 months of service.
6. Only add in the \$30 dues, Column 5, if you have not already paid them for 2024.

Column 1	Column 2	Column 3	Column 4	Column 5	Column 6
Choose one of the options below	2024 Monthly Cost	Number of months of service for 2024	Column 2 times Column 3	CCHOA Annual Dues (if not already paid)	Payment to CCHOA (sum of columns 4 and 5)
Curbside Trash service	\$9.27			\$30.00	
Curbside Trash and Recycle service	\$16.23			\$30.00	
Packout Trash service	\$17.72			\$30.00	
Packout Trash and Recycle service	\$24.68			\$30.00	